SYLLABUS

Name: Industrial marketing

Name in Polish: Marketing przemysłowy Name in English: Industrial marketing

Information on course:

Course offered by department: Faculty of Organisation and Management

Course for department:Silesian University of TechnologyStudy level and form:Bachelor's degree, Full-timeTerm:winter semester 2025/2026Coordinator of course edition:dr hab. inż. Sławomir Olko, Prof. PŚ

Default type of course examination report:

Credit

Language:

English

Course homepage:

https://platforma.polsl.pl/roz/

ECTS

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Short description:

The main objective of the course is presenting the essence of marketing activities for institutional clients.

Description:

- 1. Institutional market and marketing characteristics
- 2. System of marketing information
- 3. Behaviours of institutional clients
- 4. Tailoring product on B2B markets
- 5. Tailoring services for institutional clients
- 6. Pricing instruments on institutional markets
- 7. Promotion mix on institutional markets
- 8. CRM and loyalty programs for institutional clients
- 9. Distribution on institutional markets
- 10. Export or investment international marketing

Bibliography:

- 1. Fotiadis, T. Lindgreen A., Siomkos, G.J., Öberg, Ch. Folinas, D. (2022) Industrial marketing. Sage Publications Ltd.
- 2. Albaum, G., Duerr, E., Josiassen A. (2016) International Marketing and Export Management, 8th edition
- 3. Kotler, Ph., Keller, K.L., Brady, M., Hansen, T. (2019). Marketing Management: European Edition. 4th Edition. Pearson.

Learning outcomes:

- Student understand the main concepts and instruments of industrial marketing (K1A _W2),
- Student can discuss the problems of industrial marketing and its environment including legal, ethical, social an technological spheres (K1A_U12, K1A_K2)
- Students can give examples of marketing instruments for practical issues (K1A _U2)

Assessment methods and assessment criteria:

To get a credit students have to:

- Attend the classes one unexcused absence is allowed
- Present at least one assignment during classes
- Complete 6 assignments with positive grade (at least 50%)
- Pass the written test (obtain at least 10 points on 20)

Practical placement:

Not applicable.