# CONTENTS

1. **BARON-WIATEREK M.** – Legal instruments working time management .......... 7

2. **BIENIOK H.** – Main approaches, methods and techniques of the management process research ........................................................................................................ 15

3. **BIJAŃSKA J., WODARSKI K.** – Process management in a mining enterprise – basic areas and research problems ................................................................. 35

4. **BOJAR W., LIPKA P.** – The impact of the company’s innovation on its competitiveness in the surrounding environment ............................................. 51

5. **DŹWIGOŁ H., DŹWIGOŁ D.** – Interim manager: identification of special tasks managers’ competencies ................................................................. 65

6. **DŹWIGOŁ H., DŹWIGOŁ D.** – Management in the construction process of a new business organization ................................................................. 73

7. **GOLIŃSKA–PIESZYŃSKA M., BATOROWICZ B.** – Open data as a source of innovativeness of enterprises ................................................................. 85

8. **JAMRÓZ A., ROKICKA D.** – Synergy used to improve transport and forwarding processes as a result of cooperation between sectors of the chosen company ........ 101

9. **JONEK-KOWALSKA I.** – Financial condition of local government units as a determinant of smart cities development in Poland ....................................... 131

10. **KAUF S.** – Sharing economy as a tool in the smart city creation process .......... 141

11. **PAŁUCHA K.** – Customer order fulfillment process in the automotive industry ...... 153

12. **RZEMIENIAK M.** – New tendencies in consumer behaviour – a marketing perspective ........................................................................................................ 163

13. **SKOWRON S.** – The evaluating method of the cluster’s development potential from an innovative perspective ................................................................. 171

14. **SZMAL A.** – Rationalization project as an endogenous source of innovation ........ 183

15. **SZOLTYSEK J., ZIĘTARA H.** – Logistic barriers on the activities of food trucks in Poland ........................................................................................................ 195

16. **SZWAJCA D.** – Country reputation as a determinant of regional development ...... 207

17. **WĄCHOL J.** – Process management and management elements in the conditions of global economy ................................................................. 219
18. WENGIEREK M. – Handling of hazardous waste ways in Silesia region ............ 231

19. ZAGÓROWSKI J. – Effectiveness of using human resources in the IT industry
   on the example of a selected enterprise ................................................... 245

20. ŻEBRUCKI Z., KRUCZEK M. – The conditions for the implementation
    of the lean management concept in the SME sector ................................ 257